



This establishment has had to take a series of measures in order to apply the different regulations applicable in the current health crisis caused by COVID 19

Measures taken by the campsite to prevent infection by Covid-19

- ✓ Establish a specific Prevention, Contingency, Cleaning and Disinfection Plan for COVID-19
- ✓ Provide the personnel with Personal Protection Equipment and provide all common areas with hydroalcoholic solution.
- ✓ Information posters on symptoms, prevention and transmission of Covid-19
- ✓ Mobility information signs outside and inside the establishment according to the current phase

Services and common areas are not open by order of the Ministry of Health until they move to phase II, estimated to be June 1.

- ✓ Toilet facilities. Swimming pools. Heated and outdoor. Bar and restaurant. Petanque and children's area.

Rules for clients during their stay at the Racó campsite.

- ✓ Respect the rules of the Internal Regulations.
- ✓ Mobility within the campsite is in accordance with the timetables and conditions decreed by the Ministry of Health in each phase, except those necessary for going outside the campsite.
- ✓ No non-residents are allowed to enter without a reception permit.
- ✓ Meetings of more than 6 people are not allowed on a plot.
- ✓ It is obligatory to maintain a safety distance of 2 m. with other people and to wear a mask whenever they leave their plot.

Within these measures, we have informed you throughout the booking process of the conditions you must comply with as a client when using common areas, and other service limitations required by current regulations. All of them are at your disposal both at our reception and on our website www.campingraco.com for your consultation and remembrance at any time.

As a CLIENT, you are committed to complying with the established distance measures, as well as the use of the means that are considered obligatory or recommended during your stay in the establishment, both by law and by the hygienic-sanitary protocol itself approved by the establishment.

As a CLIENT, you assume all the consequences of your non-compliance with regard to preventive measures, being informed that such non-compliance may lead to the immediate termination of your accommodation contract, cancelling your stay without the right to any refund.

That all these measures have been incorporated into the internal regulations of the hotel establishment, as well as the RIGHT OF ADMISSION of the hotel. Consequently, in the event of non-compliance, and under the protection of the applicable regional regulations, this ESTABLISHMENT reserves the right to terminate the stay in advance.

All the obligations and consequences derived from compliance with all the security measures are extended to all the people, including minors, who form part of the family unit that occupies this accommodation unit.